

# Because you deserve exceptional care



## **About us**

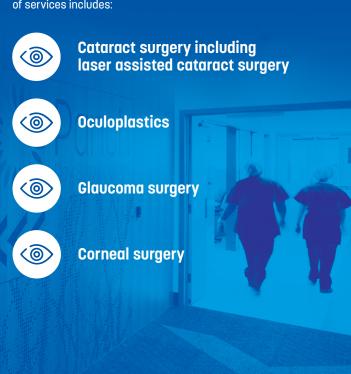
Opened in 2015, Panch Day Surgery Centre is a purpose-built facility, designed to deliver excellence in patient care and meet the highest benchmark of quality standards.

Designed with a modern, contemporary feel, Panch Day Surgery Centre is the only one of its kind in the inner northern suburbs of Melbourne.

So whether you are having surgery with us, or are accompanying a friend or family member, we'll be there to make sure that you are comfortable every step of the way.

## **Our services**

Panch Day Surgery Centre has the only dedicated eye surgery theatre equipped with the latest technology in the inner northern suburbs of Melbourne. Our range of services includes:



## **Our facility**

We are a stand-alone facility with two state-of-the-art theatres backed by a team of professionals specialising in operating theatre nursing and infection control.

We are located in the Corporate One building within the Bell City Complex, giving us access to a wide range of facilities including 600 car park spaces, cafes and restaurants. Panch Day Surgery Centre has secured a special rate with a hotel in Bell City, should an overnight stay be required.





## **Before surgery**

#### **Pre-admission**

Your surgeon will provide you with a Panch Day Surgery Centre information pack that will detail important information to help you prepare for your procedure. Please take the time to read the documentation and complete all pre-admission questionnaires prior to your arrival on the day of surgery. You will be contacted by a member of our staff two business days before surgery who will discuss your admission and discharge details.



## On the day of surgery

#### **Admission**

#### What to bring:

- Your completed anaesthetic questionnaire
- Medicare card
- Health fund card
- Payment (if applicable)



When you arrive on the day of your surgery, our administration staff will assist you with your initial admission and ask you to complete any outstanding paperwork or financial consent details before the nursing staff commence their clinical admission. The nursing staff will also inform your carer when you will be ready to be picked up.

## **After surgery**

#### **Discharge**

Following your procedure, our nursing staff will monitor your recovery. If you have been fasting, you will be offered some light refreshments.



Once you are fully recovered, your carer will be able to join

you. At this time, the nurse will provide you with written instructions regarding your post-operative care, dressings and follow-up appointments with your surgeon. You will also have the opportunity to discuss any questions or concerns you may have before you leave the day surgery.

Please ensure you follow the care instructions provided by the discharge nurse.

You will not be able to drive for 24 hours after your surgery and will be required to have a responsible adult drive or accompany you home. Patients will not be admitted to the day surgery if these arrangements cannot be made.

## **Our promise**

## We are dedicated to providing the highest level of care and service.

Our caring and progressive staff are committed to providing excellent patient care and will make you feel comfortable and relaxed the moment you walk through our doors.

#### **Quality management**

Panch Day Surgery Centre is dedicated to providing an exceptional level of care and our aim is to exceed the expectations of our patients and their families, as well as our surgeons.

We are committed to maintaining the highest degree of ethical and professional standards, and we make quality and safety central to everything we do.

Our day surgery implements a quality management system in accordance with the international quality standards AS / NZS ISO 9001:2008 as well as the National Safety and Quality Health Service Standards (NSQHS).











### **Our location**

Panch Day Surgery Centre is located within the Bell City Complex, near the corner of Plenty Road and Bell Street. We are situated on Level 4 of the Corporate One building on Hotham St (look for the large chimney stack when vou're driving down Hotham St). Free on-site car parking is available for patients and visitors within the Corporate One car park – refer to designated Patient and Visitor ONLY signage.

Alternatively, street parking is available on and around Hotham Street. The facility is readily accessible via public transport with trams, trains and buses located a short distance away.



#### Corporate One Business Centre, Level 4, 84 Hotham St, Preston VIC 3072

**Hours:** 7:00 am – 5:00 pm (Monday to Friday) Phone: (03) 8560 0677 Fax: (03) 8560 0688

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